

These are the proposed changes for an upcoming PRISM release and are subject to change based on prioritization of the defects and their impacts.

Planned Release	Task Title	Office	SPOT	JIRA Ticket #
C4 1.16.1 (3/31/2025)	Data Warehouse (DW) DataStage Migration	Director's Office (DO)	12533	EOBRXUT-42647 RTW,UTOPS-27586, EOBRXUT-42748 ENH
C4 1.16 (3/19/2025)	Encounter (ENC) Pharmacy accepted but not enrolled	Office of Managed Health Care (OMHC)	10037	UTOPS-20065, EOBRXUT-38689, EOBRXUT-38718(SR)
C4 1.16 (3/19/2025)	Update frequency of T2029 Specialized medical equipment, not otherwise specified, waiver, on CRM- NC-CPA-8454	Office of Long Term Services and Supports (OLTSS)	10146	UTOPS-20224,EOBRXUT-38188
C4 1.16 (3/19/2025)	Mass Adjusted claims failed to post duplicate error code to paid claims in the system and changed Claim Type of claim	Office of Medicaid Operations (OMO)	10349	UTOPS-20699, EOBRXUT-39033 (Doc), EOBRXUT-39075
C4 1.16 (3/19/2025)	Retrieve Acknowledgement screen - HIPAA File download Audit (NC Enhancement)	Office of Systems and Project Management (OSPM)	10367	EOBRXUT-38896
C4 1.16 (3/19/2025)	Alphanumeric National Provider Identifier (NPI) was submitted on pharmacy encounter and Edit 25 Missing/Invalid Prescriber ID, did not post or cause encounter to reject.	Office of Managed Health Care (OMHC)	10390	UTOPS-20770, EOBRXUT-38994(SR); EOBRXUT-38993
C4 1.16 (3/19/2025)	Batch is posting timely even though we chose Judgement as the reason	Office of Medicaid Operations (OMO)	10451	UTOPS-20919, UTOPS-25373, EOBRXUT-41630
C4 1.16 (3/19/2025)	Edit 20147 Encounter is greater than 12 months From End Date Of Service. Logic need to update.	Office of Medicaid Operations (OMO)	10580	UTOPS-13614, EOBRXUT-34848
C4 1.16 (3/19/2025)	Direct Data Entry (DDE) Claim loading failure for the multiline claim note data.	Office of Medicaid Operations (OMO)	10651	UTOPS-12279, EOBRXUT-34071
C4 1.16 (3/19/2025)	1206 Job running for a long time due to 834 Audit Job name duplicated with 834 Daily job for a Provider Location	Office of Managed Health Care (OMHC)	10691	EOBRXUT-39245, EOBRXUT-39252(SR)
C4 1.16 (3/19/2025)	Eligibility Inquiry displaying incorrectly with span month search	Office of Managed Health Care (OMHC)	10713	UTOPS-21461; EOBRXUT-39375
C4 1.16 (3/19/2025)	Encounter 277CA not generated due to the credit claims	Office of Managed Health Care (OMHC)	10733	UTOPS-13151, EOBRXUT-34577 (SR), EOBRXUT-34591
C4 1.16 (3/19/2025)	Update Encounter Edits 5167 Missing/Invalid Ordering Provider for Lab and X-ray, 5475 Missing/Invalid Ordering Provider for Med-Vendor and 5477 Missing/Invalid Ordering Provider for Home Health	Office of Managed Health Care (OMHC)	1099	RTW EOBRXUT-41196, DOC EOBRXUT-41871, 41873, 41875, 41877 ENH EOBRXUT-41872, 41874, 41876, 41879
C4 1.16 (3/19/2025)	Edit 20166 Procedure code not valid for dates of service, posting to encounters when procedure code has been covered since 1997	Office of Managed Health Care (OMHC)	11041	UTOPS-22215; EOBRXUT-39753(SR); EOBRXUT-39741
C4 1.16 (3/19/2025)	Service-Based Enhancement (SBE) Payment Rejected - Interface run didn't populated the error details	Office of Systems and Project Management (OSPM)	11111	UTOPS-21309, EOBRXUT-39436, EOBRXUT-39435(SR)
C4 1.16 (3/19/2025)	Internal Design Document (IDD) 1501 DHS ORSIS TPL Info - new requirements to correctly identify ADD and Update records	Office of Medicaid Operations (OMO)	1112	3070, RTW EOBRXUT-34039, EOBRXUT-34888 DOC, EOBRXUT-34889 ENH
C4 1.16 (3/19/2025)	Provider Subsystem Changes to Support Interoperability	Office of Medicaid Operations (OMO)	11319	RTW EOBRXUT-41573, DOC EOBRXUT-41949, DOC EOBRXUT-41950, DOC EOBRXUT-41951, ENH EOBRXUT-41953, ENH EOBRXUT-41954, ENH EOBRXUT-41955, ENH EOBRXUT-41957, ENH EOBRXUT-42545, DOC EOBRXUT-42827
C4 1.16 (3/19/2025)	Provider License Auto Closure - License Statuses other than Active and Deceased are processing incorrectly	Office of Medicaid Operations (OMO)	11516	EOBRXUT-40328
C4 1.16 (3/19/2025)	Auto Closure process reverts the Active Business Status End Date to the License End Date	Office of Medicaid Operations (OMO)	11562	EOBRXUT-40403
C4 1.16 (3/19/2025)	Auto Closure - Department of Professional Licensing (DOPL)/My License Office (MLO): Servicing Providers not being inactivated with the Billing Provider	Office of Medicaid Operations (OMO)	11566	EOBRXUT-40358, EOBRXUT-40362
C4 1.16 (3/19/2025)	Auto Closure Department of Professional Licensing (DOPL) -DOPL Active Business Status End Date incorrect	Office of Medicaid Operations (OMO)	11567	EOBRXUT-40168
C4 1.16 (3/19/2025)	Indian Health Services (IHS) Provider Paying multiple lines	Office of Healthcare Policy and Authorization (OHPA)	11642	UTOPS-24114, EOBRXUT-40717
C4 1.16 (3/19/2025)	Database(DB) Job 1269 - Recycle Pended Payments running longer - Performance issue	Office of Systems and Project Management (OSPM)	11784	UTOPS-24049, EOBRXUT-40636(SR), EOBRXUT-40680
C4 1.16 (3/19/2025)	Edit 1123 No available units/amounts on prior authorization, is posting but units are available	Office of Medicaid Operations (OMO)	11806	UTOPS-24166, EOBRXUT-41335
C4 1.16 (3/19/2025)	Report Zero in 271 and 834 cost share remaining amount when amount is negative	Office of Managed Health Care (OMHC)	11979	EOBRXUT-40863
C4 1.16 (3/19/2025)	Member has Spenddown Benefit Plan (BP) without Spenddown indicator of N	Office of Eligibility Policy (OEP)	12010	UTOPS-24666, EOBRXUT-40956(SR), EOBRXUT-40957
C4 1.16 (3/19/2025)	1414 Interface (DW-NDC_RATES_FROM_GHS_IN_WITH_LOAD_DATE) weekly execution to be done as TRUNCATE and LOAD (NC Enhancement)	Office of Systems and Project Management (OSPM)	12096	EOBRXUT-40994
C4 1.16 (3/19/2025)	End dates on nursing facility admission records not updating benefit plans	Office of Long Term Services and Supports (OLTSS)	12135	UTOPS-24993, EOBRXUT-41846
C4 1.16 (3/19/2025)	The FileNet is creating two types of checks instead of one check	Office of Financial Services (OFS)	12237	EOBRXUT-41132

C4 1.16 (3/19/2025)	Default Program Codes still coming through - Account Code Assignment (ACA) Segment deriving based on Admission Date instead of System Date	Office of Financial Services (OFS)	12255	UTOPS-25281, EVOBRIXUT-41921, UTOPS-26180, EVOBRIXUT-41966(SR)
C4 1.16 (3/19/2025)	Prior Authorization(PA) Correspondences sent to Providers Address Line 2 (?Recipient Addr Line 2?)	Office of Healthcare Policy and Authorization (OHPA)	12298	EVOBRIXUT-41282
C4 1.16 (3/19/2025)	Regular Revalidation Cycle Start Date Set to Incorrect Date based on the incorrect Revalidation Cycle End Date	Office of Medicaid Operations (OMO)	12308	EVOBRIXUT-41284
C4 1.16 (3/19/2025)	All Case Management Agency (CMA) users are appearing in dropdown menu - Bulk Actions	Office of Long Term Services and Supports (OLTSS)	12351	UTOPS-25455, UTOPS-25457, EVOBRIXUT-41404
C4 1.16 (3/19/2025)	On-Screen Configurations not retaining remarks in view history	Office of Systems and Project Management (OSPM)	12406	UTOPS-25577, EVOBRIXUT-42034
C4 1.16 (3/19/2025)	Report Distribution Schedule (RDS) report -- correspondence section Update for Certification (NC Enhancement)	Office of Systems and Project Management (OSPM)	12422	UTOPS-25186, EVOBRIXUT-41502,
C4 1.16 (3/19/2025)	Utah Diagnosis Related Group (DRG) Logic not posting Error Code 1380 DRG not on file.	Office of Healthcare Policy and Authorization (OHPA)	12445	UTOPS-25687, EVOBRIXUT-42338
C4 1.16 (3/19/2025)	Technology Dependent Waiver (TDW) Worker unable to complete PEGA initial determination	Office of Long Term Services and Supports (OLTSS)	12539	UTOPS-25996, EVOBRIXUT-41863(SR), EVOBRIXUT-41856
C4 1.16 (3/19/2025)	Phase assigned incorrectly for Managed Care (MC) transactions	Office of Financial Services (OFS)	12581	UTOPS-26062, EVOBRIXUT-42237
C4 1.16 (3/19/2025)	Defect and Service Request(SR)-Access to Care-Missing CHIP Benefit Plan(BP's) Multiple Members	Office of Managed Health Care (OMHC)	12651	UTOPS-26312, EVOBRIXUT-42026(SR), EVOBRIXUT-42286
C4 1.16 (3/19/2025)	Zip code plus four missing from Loop 2100G	Office of Managed Health Care (OMHC)	12652	EVOBRIXUT-41260
C4 1.16 (3/19/2025)	Fee-For-Service (FFS) 277CA - Billing Provider Matching logic is not working for adjustment/void claims	Office of Medicaid Operations (OMO)	12727	EVOBRIXUT-42138
C4 1.16 (3/19/2025)	Technology Dependent Waiver (TDW) PA's Claim Denials	Office of Long Term Services and Supports (OLTSS)	12757	UTOPS-26808, EVOBRIXUT-42402, EVOBRIXUT-42400(SR), EVOBRIXUT-42409(SR)
C4 1.16 (3/19/2025)	Prior Authorization (PA) - code descriptions that come from reference on all PA pages and in correspondence need to be the long description from reference file	Office of Healthcare Policy and Authorization (OHPA)	1282	UTOPS-4403, UTOPS-4382, EVOBRIXUT-29426
C4 1.16 (3/19/2025)	Procedure Code T1001 Nursing assessment/evaluatn, is posting Error Code 1964 Dates of service overlap a claim billed on an inpatient claim. for Discharge Date	Office of Healthcare Policy and Authorization (OHPA)	12837	UTOPS-26934, EVOBRIXUT-42440
C4 1.16 (3/19/2025)	Encounters--Claims rejecting in naming logic error	Office of Managed Health Care (OMHC)	12868	UTOPS-26872, EVOBRIXUT-42471
C4 1.16 (3/19/2025)	Oracle Financials (OFIN) Cash Activities Missed to send to FINET	Office of Financial Services (OFS)	12941	EVOBRIXUT-42276
C4 1.16 (3/19/2025)	Increase defect capacity in the 1-16 release. SPOT tickets: 10146 10367 10451 11111 11806 12010 12135 12255 12351 12406 12422 12445 12539 3909 3042 1265212727 12757 12837 12868 3435 6341 7232 7689 12941 5351 3909 3042 12652	Office of Systems and Project Management (OSPM)	13034	
C4 1.16 (3/19/2025)	Deleted ESMCC Documents in FileNet still show in PRISM	Office of Healthcare Policy and Authorization (OHPA)	13159	EVOBRIXUT-42728
C4 1.16 (3/19/2025)	Bulk Action by Provider User not allow updates	Office of Long Term Services and Supports (OLTSS)	1371	UTOPS-4628, EVOBRIXUT-29547
C4 1.16 (3/19/2025)	Provider Admin Domain Roles - Case Management Agency (CMAs) cannot manage their own users.	Office of Long Term Services and Supports (OLTSS)	1373	UTOPS-4624, EVOBRIXUT-29545
C4 1.16 (3/19/2025)	Provider Admin Role - No Options in Drop Down Menu to Update the Role	Office of Long Term Services and Supports (OLTSS)	1375	UTOPS-4617, EVOBRIXUT-29539
C4 1.16 (3/19/2025)	Restriction Disenrollment Letters not being generated.	Office of Reimbursement, Coordinated Care & Audit (ORCA)	1384	UTOPS-4757, EVOBRIXUT-29655, EVOBRIXUT-29709(SR)
C4 1.16 (3/19/2025)	Early Periodic Screening, Diagnosis, and Treatment (EPSDT) Reports are not satisfying the needs of Local Health Departments	Office of Healthcare Policy and Authorization (OHPA)	2489	RTW: EVOBRIXUT-35610 DOC: EVOBRIXUT-36147, EVOBRIXUT-36148 ENH: EVOBRIXUT-36149, EVOBRIXUT-36150
C4 1.16 (3/19/2025)	Expense Data. Contract balances updated incorrectly,	Office of Eligibility Policy (OEP)	3042	UTOPS-7447, EVOBRIXUT-31353, EVOBRIXUT-34087(SR)
C4 1.16 (3/19/2025)	Prior Authorization (PA) Productivity Report - Total Review hyperlink not matching the Detail report	Office of Healthcare Policy and Authorization (OHPA)	3435	UTOPS-8062, EVOBRIXUT-31617
C4 1.16 (3/19/2025)	Incorrect Address on an Entity in Buyout case	Office of Eligibility Policy (OEP)	3909	UTOPS-8852, EVOBRIXUT-32084, EVOBRIXUT-32083(SR), UTOPS-9729,
C4 1.16 (3/19/2025)	Receivable application types are not mapped correctly	Office of Medicaid Operations (OMO)	4940	UTOPS-8089, UTOPS-23683, EVOBRIXUT-32509, EVOBRIXUT-40475(SR)
C4 1.16 (3/19/2025)	Undo update is not removing In Review Record and Results in Error Preventing Provider Updates - Unable to complete step 15.	Office of Medicaid Operations (OMO)	5290	UTOPS-11287, EVOBRIXUT-33550(SR), EVOBRIXUT-31867
C4 1.16 (3/19/2025)	Changing the Off Set indicator in Oracle Financials (OFIN) for existing Account Receivables (ARs) asks for a bill date in error.	Office of Financial Services (OFS)	5351	UTOPS-11378, EVOBRIXUT-33607 (SR), EVOBRIXUT-33608
C4 1.16 (3/19/2025)	Need to stop the auto creation of cases in PEGA for the 60 day holds	Office of Medicaid Operations (OMO)	6208	RTW EVOBRIXUT-38985, ENH EVOBRIXUT-41916, ENH EVOBRIXUT-41918, DOC EVOBRIXUT-41917, DOC EVOBRIXUT-41919
C4 1.16 (3/19/2025)	No notifications sent to Managed Care Organization (MCO) or Fee-For-Service (FFS) that member is missing a primary provider.	Office of Reimbursement, Coordinated Care & Audit (ORCA)	6230	UTOPS-12949, EVOBRIXUT-34706

C4 1.16 (3/19/2025)	Internal Design Document (IDD) 902 - update to populate the EST time zone (NC Enhancement)	Office of Eligibility Policy (OEP)	6341	EVOBRIXUT-34550 (DOC), EVOBRIXUT-34551 (ENH)
C4 1.16 (3/19/2025)	Unable to find claim in PEGA	Office of Medicaid Operations (OMO)	6594	UTOPS-13568, UTOPS-16669, EVOBRIXUT-36597
C4 1.16 (3/19/2025)	Managed Care Organization (MCO) receiving notification of missing Primary Provider and Primary Pharmacy in error	Office of Reimbursement, Coordinated Care & Audit (ORCA)	6746	UTOPS-13830, EVOBRIXUT-35062
C4 1.16 (3/19/2025)	Member does not have a restriction benefit plan	Office of Reimbursement, Coordinated Care & Audit (ORCA)	7117	UTOPS-14487, EVOBRIXUT-35630 (SR), EVOBRIXUT-34316
C4 1.16 (3/19/2025)	Concerns with the daily Benefit Plan (BP) Eligibility and Enrollment (EE) Master Operations Document (MOD) report (NC Enhancement)	Office of Managed Health Care (OMHC)	7232	UTOPS-14340, EVOBRIXUT-35212
C4 1.16 (3/19/2025)	PRISM changed a Provider end date that was already previously ended in Restriction.	Office of Reimbursement, Coordinated Care & Audit (ORCA)	7597	UTOPS-15353, EVOBRIXUT-35910 (SR), EVOBRIXUT-35911
C4 1.16 (3/19/2025)	CE UT-S HIPAA Trans Mapping 277CA Outbound, edit 35 Claim/encounter not found, loading questions on processes - NC Enhancement	Office of Medicaid Operations (OMO)	7689	UTOPS-16117, UTOPS-19419, ENH EVOBRIXUT-38286
C4 1.16 (3/19/2025)	Part 3 - Resident Assessment process requires Nursing Facility Admission Record/PASRR/Notification changes	Office of Long Term Services and Supports (OLTSS)	8463	RTW: 36907 DOC: 36923, 36925, 36465, 36926, 36458, 36487, 36490, 36930, 36491, 36982, 36981, 36985 ENH: 37029, 37030, 37031, 37032, 37033, 37034, 37035, EVOBRIXUT-37036, EVOBRIXUT-37038, EVOBRIXUT-37039, EVOBRIXUT-37040
C4 1.16 (3/19/2025)	Unable to add Managed Care (MC) dental for a child	Office of Managed Health Care (OMHC)	9006	UTOPS-17987, EVOBRIXUT-37440(SR), EVOBRIXUT-38782(SR), EVOBRIXUT-37979(SR), EVOBRIXUT-38066
C4 1.16 (3/19/2025)	Edit 5534 Missing/Invalid Prior Authorization, posting to claim with valid Prior Authorization (PA)	Office of Medicaid Operations (OMO)	9380	UTOPS-19049, EVOBRIXUT-37933
C4 1.16 (3/19/2025)	Centers for Medicare & Medicaid Services (CMS) Interoperability- Prior Authorization (PA) Urgent Review and Extended Review fields	Office of Healthcare Policy and Authorization (OHPA)	9414	RTW: EVOBRIXUT-39817 DOC: EVOBRIXUT-41824, EVOBRIXUT-41828, EVOBRIXUT-41829, EVOBRIXUT-41830 ENH: EVOBRIXUT-41831, EVOBRIXUT-41832, EVOBRIXUT-41833, EVOBRIXUT-41834
C4 1.16 (3/19/2025)	New Dental Benefit Plan for Adults	Office of Healthcare Policy and Authorization (OHPA)	9513	RTW: EVOBRIXUT-40126 DOC: EVOBRIXUT-42166, 42171, 42172, 42175, 42176, 42177, 42178, 42179, 42182, 42183, 42184, 42185 ENH: 42187, 42188, 42189, 42191, 42193, 42194, 42195, 42196, 42197, 42198, 42199, 42200
C4 1.15.1 (2/12/25)	Requesting a Full Replication PRISM Online Transaction Processing (OLTP) and Oracle Financials (OFIN) plus PEGA system Database (DB)	Director's Office (DO)	1125	UTOPS-4181, RTW EVOBRIXUT-40437, ENH EVOBRIXUT-40438, UTOPS-23797, UTOPS-24290
C4 1.15.2 (2/12/2025)	Family connect not working as expected for managed care enrollment	Office of Managed Health Care (OMHC)	13055	UTOPS-27444, EVOBRIXUT-42685, EVOBRIXUT-42687(SR), EVOBRIXUT-42851(SR)
C4 1.15.2 (2/12/2025)	Prepaid Mental Health Plans (PMHP) Retro inactivation	Office of Managed Health Care (OMHC)	13234	UTOPS-27899, EVOBRIXUT-42942(SR), EVOBRIXUT-42977